MyCSF Exception Management is a comprehensive tool that acts as a central repository for exceptions and provides workflows to manage each exception from request to approval or rejection. The module works as part of the MyCSF suite, which provides healthcare organizations of all types and sizes with a fully integrated, web-based solution that is offered within a SaaS environment incorporating content and features for managing policies, performing assessments, streamlining remediation activities, reporting and tracking compliance, as well as servicing exceptions and incidents.

Amid constantly changing regulations and requirements that are placed on healthcare organizations, the process of requesting and tracking exceptions is often cumbersome, inefficient and a drain on both financial and personnel resources.

Without central management, exceptions are requested and approved in silos, making them difficult to map to an organization’s policies, standards and guidelines, while creating multiple redundancies and inefficiencies.

The MyCSF Exception Management module uses governance, risk and compliance (GRC) technology to address the inefficiencies and high costs associated with the manual management of exceptions, by providing both standardization and automation to the request, approval and renewal processes.

An easily accessible and comprehensive list of exceptions and the risks they pose to an organization, provides critical transparency and a better understanding for those responsible for an organization’s information security program.

Key Benefits:

- **Centralization** – With a central access point to securely house an organization’s policy exceptions, MyCSF Exception Management eliminates inefficiencies in the approval process and provides consistency across multiple users and business units.

- **Automation** – MyCSF Exception Management increases efficiency and lowers cost by streamlining request, approval, renewal and management of exceptions.

- **Transparency** – By providing a holistic view of an organization’s exceptions, MyCSF Exception Management increases awareness and understanding of the risks posed to an organization. With all policy exceptions easily accessible, the review process is expedited as users become aware of commonly used exceptions and areas of difficulty.

- **Dashboards** – Dashboards allow you to visualize and report on the state of exceptions by state, submit date, submitter and expiration date.

- **Seamless Integration** – As an add-on module to the MyCSF tool, Exception Management becomes a part of a comprehensive compliance, as a service tool - providing not only a centralized point of access but a holistic view of an organization’s information security program and its exceptions.

For more information and resources, visit the [MyCSF web page](http://mycsf.com). Pricing for MyCSF is available by contacting HITRUST at 469-269-1110 or sales@hitrustalliance.net.