



HITRUST MyCSF® Enhancements for v9.x and Later CSF Versions FAQs

Measured and Managed Maturity Level Options

What is changing?

HITRUST® will update MyCSF to provide Assessed Entities with the ability to remove Measured and Managed maturity levels from their assessments if they do not plan on scoring them.

Does this change apply to all versions of the HITRUST CSF®?

Yes.

When is this change effective?

This change is effective immediately for newly created assessments.

I have an assessment currently in progress, will this change apply to that assessment?

No, this will only apply to newly generated assessments.

Why is HITRUST making this change?

Within HITRUST CSF Validated assessments, scoring of the Measured and Managed maturity levels is not required. If included in the assessment, scoring of the Measured and Managed levels also subjects the assessment to additional QA checks resulting in additional processing time. The optional removal of these maturity levels from the assessment should help prevent accidental scoring and streamline data entry into MyCSF.

Measured Level Independent and Operational Selections

What is changing?

When evidence is attached to a requirement statement supporting a score in the Measured maturity level, a user must select whether the evidence is related to an “Operational” or “Independent” measure. To simplify the evidence attachment process, this selection will no longer be needed within MyCSF. The user will only need to select that the evidence applies to the Measured maturity level.

Does this change apply to all versions of the HITRUST CSF?

Yes.

When is this change effective?

This change will be effective June 24, 2021 for newly created assessments.

I have an assessment currently in progress, will this change apply to that assessment?

Yes, if you have an assessment that has not previously been submitted to HITRUST for processing you may request this option to be enabled. To do so please email [Support](#) requesting the disablement of the Operational and Independent checkboxes for the Measured maturity level and include the following information:

- Organization Name as it appears in MyCSF
- Assessment Name as it appears in MyCSF

Does this change impact how the Measured maturity level should be scored?

No, the change only relates to how documents associated to the Measured maturity level are uploaded to MyCSF. The scoring of the Measured maturity level should still be based upon the [HITRUST Scoring Rubric](#).

Why is HITRUST making this change?

This change is intended to simplify the assessment process and reduce time when uploading evidence for the Measured maturity level.

Scoping Factor Edit Checks

What is changing?

HITRUST CSF assessments will include additional edit checks on the CSF version 9.x scoping factors listed below to avoid inconsistent responses.

- Is the system(s) accessible from the Internet?
- Does the system allow users to access the scoped environment from an external network that is not controlled by the organization?
- Is any aspect of the scoped environment hosted on the cloud?

When certain questions are answered 'Yes', answers to the other question(s) may be required to also be answered 'Yes'. When the system enforces the rule, the correct answer will be automatically populated and a message in MyCSF will inform the user that this rule was applied.

Does this change apply to all versions of the HITRUST CSF?

Yes.

When is this change effective?

This change is effective June 24, 2021.

I have an assessment currently in progress, will this change apply to that assessment?

For any existing assessments where the three identified scoping factors had been previously answered, the new rules will not be applied; unless one or more of the three identified scoping factor responses is updated at which point the new rules would be applied.

Why is HITRUST making this change?

This change is being made to avoid the possibility of inconsistent responses to these factors which will avoid additional time in completing the assessment.